



**Directorate General of Health Services
Ministry of Health and Family Welfare
COVID-19 Telehealth Center Daily Report
Date: 29th December 2020**

Channel For Covid-19 Services



**Hotline
09666777222**

Background: COVID-19 Telehealth Centre is an independent service delivery centre for providing effective treatment, counselling and referral services to Corona positive patients. The key focus is to contact all COVID-19 patients by Medical Doctors & Health Information Officers for health services of mild and moderate cases at home, severe and critically ill patients at hospital. This project has been designed in collaboration with Ministry of Health & Family Welfare, DGHS, ICT Division, A2i and implemented by Synesis IT. It has started on 13th of June named as "COVID-19 Tele Health Centre from data of MIS of DGHS. Coronavirus has currently spread over 218 countries globally and in Bangladesh, the first case was identified on 8th March 2020. The reported number of cases has increased to **511,261** with **7509** deaths. COVID-19 Telehealth Center has provided a total of **6,65,895** patients with health and emergency services as of 29th December 2020.

Total Health Services Provided

18th June 2020 to 29th December

6,65,895

Total Medical Assessment Conducted (outgoing)

18th June 2020 to 29th December 2020

2,37,800

Total Follow up Services Provided (outgoing)

18th June 2020 to 29th December 2020

297,199

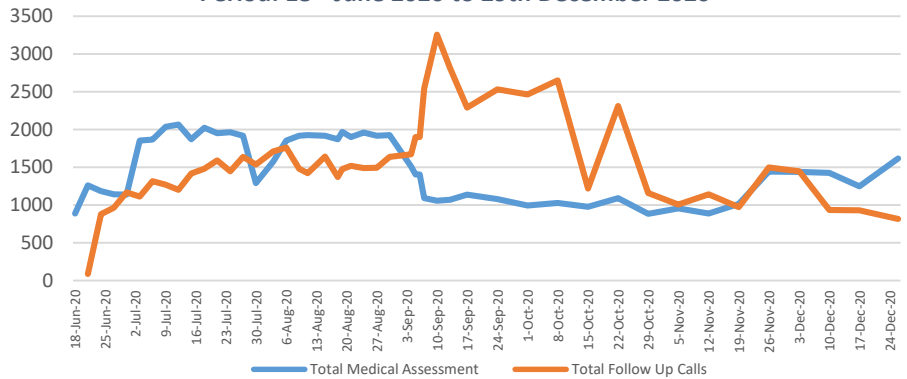
Total Incoming Calls

18th June 2020 to 29th December 2020

13,0896

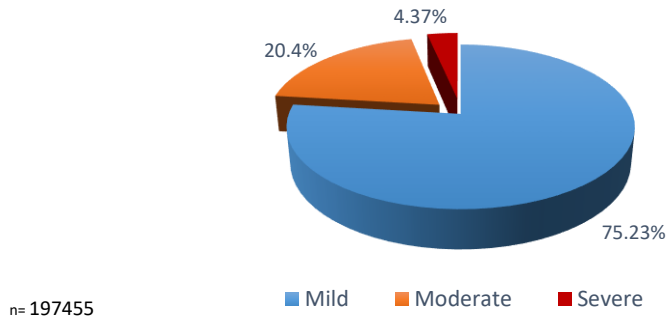
Daily Call Analysis of COVID-19 Patients Services

Period: 18th June 2020 to 29th December 2020



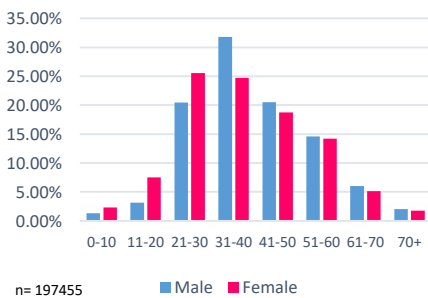
Proportion of COVID-19 Patients Analysis by Disease Severity Status

Period: 15th July 2020 to 29th December 2020



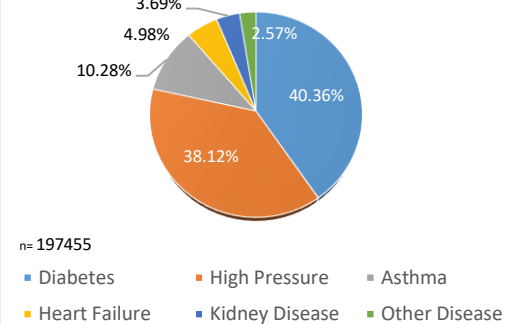
Proportion of COVID-19 Cured Patients Status by Age & Gender

Period: 15th July to 29th December 2020



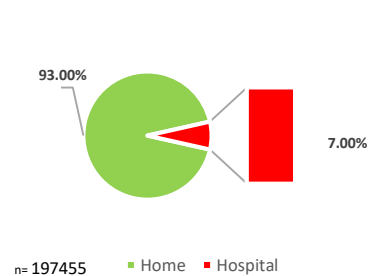
Proportion of COVID-19 Patients by Co-Morbidity Status

Period: 15th July to 29th December 2020



Proportion of COVID-19 Patients Received Treatment by Location

Period: 15th July to 29th December 2020



Results Analysis:
On 29th December 2020, total number of COVID-19 patients received health services was **2603** with total number of medical assessment conducted by doctors was **1004**, follow up of services was **1175** and Incoming Call was **424**.