



স্বাস্থ্য অধিদপ্তর, ঢাকা



# Covid-19 telehealth center

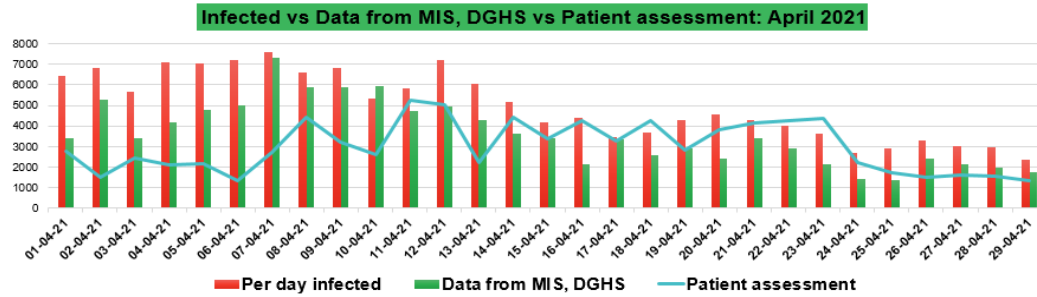
## Daily Report

Implemented & Managed by DGHS, Health Service Division & a2i, ICT Division

**30 April 2021**

**Covid-19: 333-1-3, 09666777222**  
**General Health: 333-1-2 (Toll free)**  
**Ma Telehealth: 333-1-4, 09666888888**  
**CST: 09666777171, 09666777172**  
**NTC: 01313347722, 01313347733**

**Background:** "COVID 19 Telehealth Center" is a health care service delivery platform dedicated for the COVID positive patients during the corona pandemic. The key focus of this center is to provide extensive Health Information, consultation & counselling service over phone calls (audio/video) by medical doctors and Health Information Officers (HIOs). This initiative played a right time effective role in COVID-19 crisis management in Bangladesh, especially for the COVID-19 positive patients under home management. It has been designed and implemented through collaboration between DGHS, a2i, ICT Division and overall technical and HR supports has been provided by Shastho Batayon (SynesisIT Ltd.). This telemedicine center has started its operation on 13th June, 2020 at BDBL Bhaban, Karwan Bazar. Later it moved to Devotech Technology Park, Gulshan-2 where it combined all the telehealth initiatives under one umbrella. So far, it has provided a total of 874,281 telehealth and emergency services as of 29<sup>th</sup> April 2021.



### 13<sup>th</sup> June 2020 to 29<sup>th</sup> April 2021

#### Telehealth Service provided

<b>Cumulative</b>	<b>29<sup>th</sup> April</b>
<b>874,281</b>	<b>2003</b>

#### COVID-19 positive patient assessed (Served Patients)

<b>Cumulative</b>	<b>29<sup>th</sup> April</b>
<b>410,692</b>	<b>1346</b>

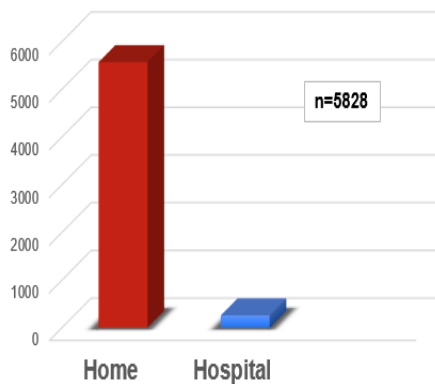
#### COVID-19 positive patient Follow up

<b>Cumulative</b>	<b>29<sup>th</sup> April</b>
<b>378,179</b>	<b>114</b>

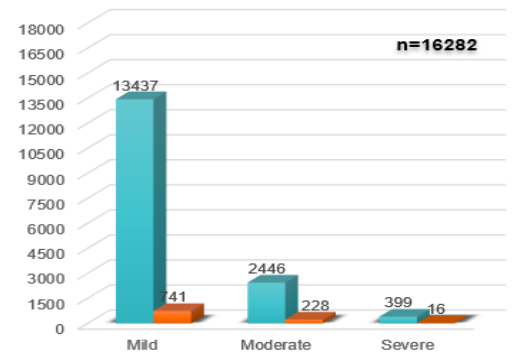
#### COVID-19 telehealth service request (Over call)

<b>Cumulative</b>	<b>29<sup>th</sup> April</b>
<b>319,984</b>	<b>503</b>

#### Number of COVID-19 Infected Patients Received Treatment at Home and Hospital Period: 16<sup>th</sup> April 2021 to 29<sup>th</sup> April 2021



#### Number of COVID-19 Patients Analysis by Diseases Severity (1 Month vs 1 Week) Period: 31<sup>st</sup> March 2021 to 29<sup>th</sup> April 2021 vs 23<sup>rd</sup> April 2021 to 29<sup>th</sup> April 2021



#### Proportion of COVID-19 Patients Co-Morbidity Status by Diseases/Conditions Period: 14<sup>th</sup> March 2021 to 29<sup>th</sup> April 2021

