

### COVID-19 Telehealth Center Daily Report

Implemented and Managed by  
 Directorate General of Health Services, Ministry of Health and a2i, ICT Division  
**Date: 15th September 2020**

#### Channel For Covid-19 Services



**Hotline**  
**09666777222**

**Background:** COVID-19 Telehealth Centre is an independent service delivery center for providing effective treatment, counselling and referral services to Corona positive patients. The key focus is to contact all COVID19 patients by Medical Doctors & Health Information Officers for health services of mild and moderate cases at home, severe and critically ill patients at hospital. This project has been designed, implemented and managed by the collaboration with DGHS, a2i, ICT Division and overall technical and infrastructure related support provided by Shastho Batayon, Synesis IT and BASIS. It has started on 13th of June named as "COVID-19 Tele Health Centre from data of MIS of DGHS. Coronavirus has currently spread over 213 countries globally and in Bangladesh, the first case was identified on 8th March 2020. The reported number of cases has increased to **341,056** with **4,802** deaths. COVID-19 Telehealth Center has provided a total of **3,51,504** patients with health and emergency services as of 15th September 2020.

#### Total Health Services Provided 18<sup>th</sup> June 2020 to 15<sup>th</sup> September 2020

**3,51,504**

#### Total Medical Assessment Conducted (outgoing) 18<sup>th</sup> June 2020 to 15<sup>th</sup> September 2020

**1,40,444**

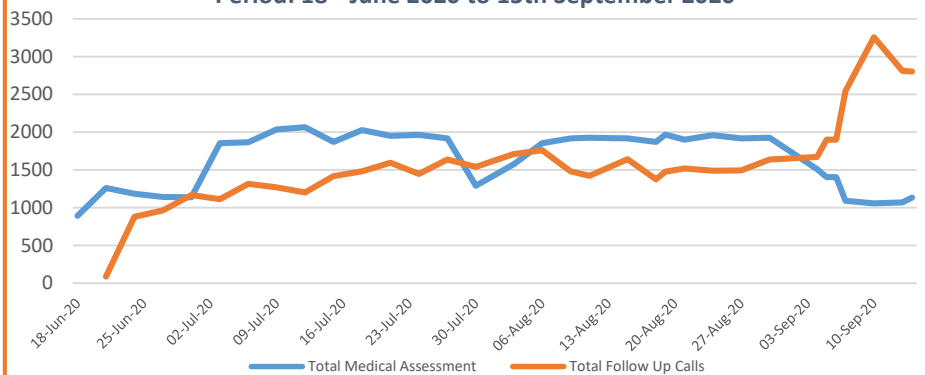
#### Total Follow up Services Provided (outgoing) 18<sup>th</sup> June 2020 to 15<sup>th</sup> September 2020

**1,35,233**

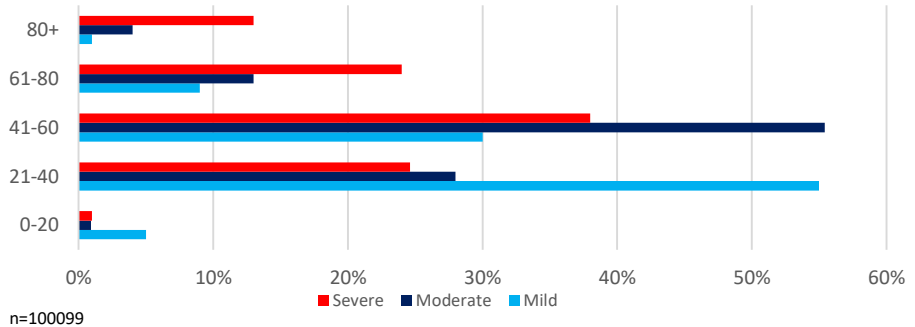
#### Total Incoming Calls 18<sup>th</sup> June 2020 to 15<sup>th</sup> September 2020

**75,827**

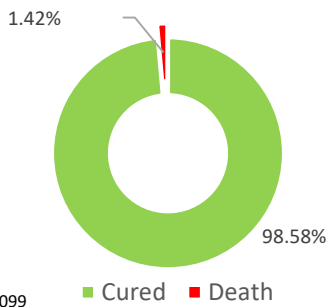
#### Daily Call Analysis of COVID-19 Patients Services Period: 18<sup>th</sup> June 2020 to 15<sup>th</sup> September 2020



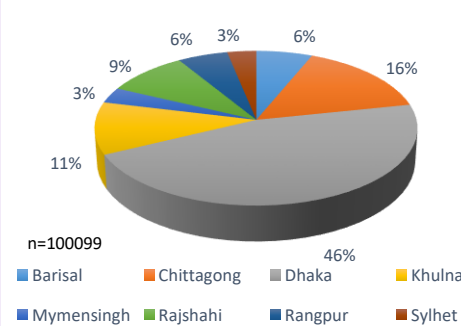
#### Proportion of COVID-19 Patients Analysis by Age & Disease Severity Period: 15<sup>th</sup> July 2020 to 15<sup>th</sup> September 2020



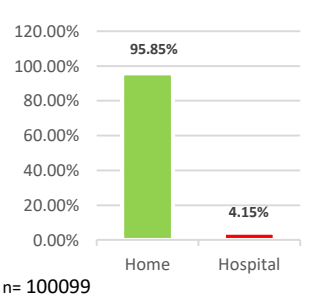
#### Portion of COVID-19 Patients by Cured and Death Status Period: 15<sup>th</sup> July to 15<sup>th</sup> September 2020



#### Proportion of COVID-19 Patients Call Distribution by Division Period: 15<sup>th</sup> July to 15<sup>th</sup> September 2020



#### Proportion of COVID-19 Patients Received Treatment by Location Period: 15<sup>th</sup> July to 15<sup>th</sup> September 2020



**Results Analysis:**  
 On 15th September 2020, total number of COVID-19 patients received health services was **4123** with total number of medical assessment conducted by doctors was **1387**, follow up of services was **1776** and Incoming Call was **960**.

**Collaborators & Technical Partners:**

